



Knowledge-Based Working: Intelligent Operating for the Knowledge Age (Chandos Knowledge Management)

Steve Ellis

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Covers the priorities and challenges facing organisations who are increasingly focused on 'knowledge work'; it is written from a human relations - rather than a technological - perspective. It uses real cases, backed up by evidence and analysis from a detailed study into strategic knowledge based working (KBW). The content of the book draws on two chief sources: the author's own expertise in KBW developed over five years of blue chip KBW consultancy, and the results of a previously unpublished five year study. The book offers clear, step-by-step guidance to executives who need to understand, deploy and implement KBW.

- Outlines the key challenges for KBW at all organisational levels
- Self assessment questions at the end of each of the four chapters
- Interchapter case studies for in depth teaching/understanding

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